

MID CAROLINA AUDIO RESPONSE

Hello, Welcome to the Mid Carolina Credit Union Audio Response, Phone Teller. **To access your account, press 1.** To visit us online go to www.midcarolinacu.com. To end this call, press 8.



Enter Account number followed by #
Enter Pin number followed by #
MAIN MENU

1

Checking Accounts

Balance Spoken (automatic)
1. Deposit Information
2. Account Activity
3. Stop Payment Information
8. To End this session
9. Return to Previous Menu
* Hear your choices again

1

1. Checking Deposit Inquiry
2. Last 5 Deposits
3. ACH & Payroll Deposits
8. To End this session
9. Return to the Previous Menu
* Hear your choices again

2

1. Last 5 Withdrawals
2. Last 5 Checks Cleared
3. Last 5 Transactions
4. Specific Check Clear
8. To End This session
9. Return to the Previous Menu
* Hear your choices again

2

Savings Accounts

Balance Spoken (automatic)
1. Deposit Information
2. Account Activity
8. To End this session
9. Return to the previous Menu
* To hear your choices

1

1. Last Five Deposits
2. ACH and Payroll Deposits
8. To End this session
9. Return to Previous Menu
* Hear your choices again

2

1. Last Five Withdrawals
2. Last Five Transactions
3. YTD Dividends
4. Prior YTD Dividends
5. ATM Transactions
8. To End this session
9. Return to Previous Menu
* Hear your choices again

3

Transfers & Withdrawals

1. Same Account Transfers
2. Cross Account Transfers
3. A Withdrawal by Check
* Return to Previous Menu
8. End this session

1

1. Share to Share transfer
2. Share to Loan transfer
3. Loan to Share transfer
6. Cross Account transfers
8. To End this Session
9. Return to Previous Menu
* Hear your choices again

2

2. To Transfer to Another Members Loan
3. To Transfer from your Loan to Another Members Share Account
8. To End this Session
9. Return to the previous menu
* Hear your choices again

3

1. For withdraw by check from share account
8. To End this Call
9. Return to Previous Menu
* To Repeat this Menu

4

Loans

1. Loan Inquiry
2. Loan Payoff
8. To End the Session
9. Return to the Previous Menu
* Hear your choices again

1

1. Balance and Amount Avail
2. Payment Information
3. YTD Finance Charge
4. Last Five Transactions
8. To End this Session
9. Return to Previous Menu
* Hear your choices again

5

Certificates

1. Balance
2. Dividend Rate and Maturity Date
3. Last Five Deposits
4. YTD Dividends
5. Prior YTD Dividends
8. To End this Session
9. Return to Previous Menu
* Hear your choices again

7

Other Services

1. Change Your PIN
4. Access another account number
8. To End this Session
9. Return to the previous Menu
* Hear your choices again



Audio Response Line

803-432-7048 / 800-464-3924

*To access audio response you MUST first be enrolled and enabled.